

# **Netstore Instruction**

# **Online Store Manual**

In our Netstore webshop you can purchase our KeyKegs, UniKegs and matching accessories. In this manual you will find an explanation how to place an order based on the pictures, text and examples.

> At the end of this manual you will find **Frequently Asked Questions** (F.A.Q.). Which will may answer some of your additional questions.

> > If you still have questions after reading this manual, please feel free to contact your sales representative.

Click on the below to visit our Netstore webshop:





WELCOME AT THE KEYKEG ONLINE STORE PORTAL, PLEASE CHOOSE	
NETSTORE GLOBAL	
C NETSTORE LN	
D NETSTORE US	

## step 1

### Netstore webshop is to be found at following URL: http://www.keykegorder.com/

This URL is available for all web browsers except IOS Safari.

### 1. Production area

- At this page, you can select the correct production area:
- Netstore Global
- Netstore UK
- Netstore US

Please note: Your login will work only in 1 store.

### 2. Homepage

After choosing your production area, you will see the homepage of the store.

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KEYKEG



### Login procedure step 2

### 1. Language:

The language must be chosen before signing in. Language can be changed here\*.

**\*Please note:** Netstore Global is having the choice of following languages: English, French, German, Dutch, Italian and Spanish. Netstore UK and US are only in English language.

### 2. Sign in:

Click on 'Sign in' in the top right corner of the page. A login screen will appear where you can enter the following credentials:

### User name: USERNAME\* Temporary Password: \*\*\*\*\*

\* These will be provided by your sales representive.

**Changing temporary password:** You will be prompted in the next screen where you will change your temporary password. After pressing OK, your new password will be set for future visits to this site.

Please note: When you have successfully signed in, your company name will appear in the top right corner.

If you do not succeed in signing in, please contact your sales representative.











step 5

### Shopping cart

This page shows the details about your cart.

Explanation about the fields to be found on the main or custom catalogue:

1. Cart Options: here you can find information about delivery address and order details.

If you have different delivery addresses, you can change it here.

- 2. Quantity: here the quantity can be changed. Click on the arrows next to the box to implement the change.
- 3. Icons: option to export the cart details to PDF, XLS or XML format.
- 4. Edit (green icon)\*: here you can change and update the delivery date, units or quantity.
- 5. Grand total: here you see the total price of the cart.
- 6. **Important:** sales conditions have to be accepted in order to continue.
- 7. **Check out:** check out and continue to the final check before placing the order.

\* Here you can change the requested delivery date per item when necessary. Please note: Click on 'Update' to save.

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# step 6

### **Review order**

This page shows the complete order.

At this page you can have a final check of the order, before placing the order.

**Please note:** At this page you can not make changes, only review the order. If you want to make changes, please use Back - button (2).

- 1. Place Order: by clicking on Place Order you confirm your order and the order will be definitively placed.
- 2. Back: by clicking Back-button you go back and make changes.





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### Order has been placed. What's next? F.A.Q. After placing the order through Netstore, you will receive confirmation by email. With the total price, included the transport costs.

### I want to pick up the kegs myself. Is this possible and what do I need to do?

Transport will be automatically arranged by us. This will be communicated in the confirmation.

If own pick up preferred, please use the *Free Text field\** to provide the information.

After ordering, OneCircle will always contact you to talk about the transport.

But it's also possible to use the Free Text field\* to provide this information before you will be contacted.

\* Explanation about where to find and how to use Free Text field can be found at page 4.

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### Order reference

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### What do I need to do if I need the kegs or the complete order as F.A.Q. soon as possible?

The minimal requested delivery date from the moment the order is placed is 2 weeks.

You cannot set the requested delivery date before that.

If you have an urgent order and would like to to receive it earlier. Please use the Free Text field\*.

\* Explanation about where to find and how to use **Free Text field** can be found at page 4.



### What does PA140, PAL80 and PAL48 mean?

PA140 is a pallet with 140 kegs (KeyKeg 10 liters). PAL80 is a pallet with 80 kegs (20 liters). PAL48 is a pallet with 48 kegs (30 liters). Within Netstore it's only possible to order pallets of kegs.